




BICA

RETAIL SOLUTION COMPANY

Backoffice/Headoffice Smash.RETAIL™

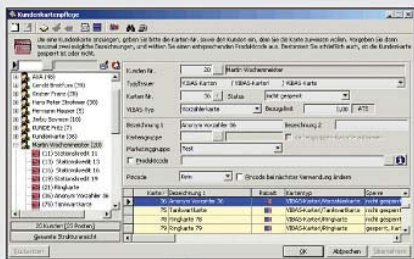
Supply Chain & ERP Solutions for
the Globalisation of your Processes



Surely there's got to be a software that allows you to manage goods, commodities and services, even entire companies and groups, in as standardised a way as possible. A software that can be used profitably both locally "by anyone" and globally "by those linked up to a network". And shouldn't this software work at least 80% "off-the-shelf" without customised special developments?

We have created this software for you – it's called Smash.RETAIL™. Convincingly varied in use, modular in architecture and open for third parties. Why? Because we fulfil your own personal requirements and want to awake new ones – today and in the future – with a flexible, profitable system – which is more than just state-of-the-art!

 **Lantzerath-Group**



Smash.RETAIL™ – the next generation

Based on the classical requirements of retail outlets and wholesale firms – i.e. RETAIL – we are today capable of fulfilling the requirements of trade, petrol stations (convenience), system and event catering.

With Smash.RETAIL™ as your backoffice (branch) and/or as headoffice (HQ) you can manage your company completely and efficiently. To guarantee optimum performance combined with great flexibility and investment protection, only the latest Microsoft® platforms are used both for development (VB, .NET) and for the operating system.

 **Backoffice/Headoffice**
min. MS Windows 2000/XP

LAN/WAN



When used in your branch, Smash.RETAIL™ is delivered with hardware and an operating system and is integrated into your local network. But the software can also be installed directly on existing hardware, e.g. BiCA's Smash.WinPOS™, other POS systems or on BiCA's server-based integration manager, SIM™.

Typical, corporate and commodity control peripherals, such as mobile data collection, scales, shelf labelling (ESL) etc. are controlled and managed directly from the application via connectors. The physical connection can take place via the local network (LAN/TCP-IP, WAN etc.) or via various, proprietary converters.

If Smash.RETAIL™ is to be used as a central solution in your headoffice, we evaluate the hardware that corresponds to your performance requirement together with you, the customer.

The requirements made of the hardware depend on whether you are, for example, integrating 20 branches or managing 1000 points of sale.

BiCA makes no distinction in the communication from and to third parties: Smash.RETAIL™ is flexible, designed for use in both the branch as well as in the headoffice and, in terms of applications, always remains the same.

This means that e.g. Smash.COM™ (communication connector), Smash.SUP™ (supplier interface) and Smash.ERP™ (interface to "third parties", e.g. SAP), are compatible with most other systems, usually adhering to standards (NACS/XML etc.), and can be used flexibly at all times.

Smash.RETAIL™ – the performance

Better performance with fewer fixed costs – your TCO¹ can be reduced significantly thanks to our global release management. It doesn't matter whether you are using Smash.RETAIL™ for a single petrol station in France, a restaurant in Austria, a whole network of petrol stations with a headoffice and branches in Switzerland, a hat shop in Portugal, a pizza restaurant chain in Hungary or supermarkets in Germany: Smash.RETAIL™ is always Smash.RETAIL™, all over the world.

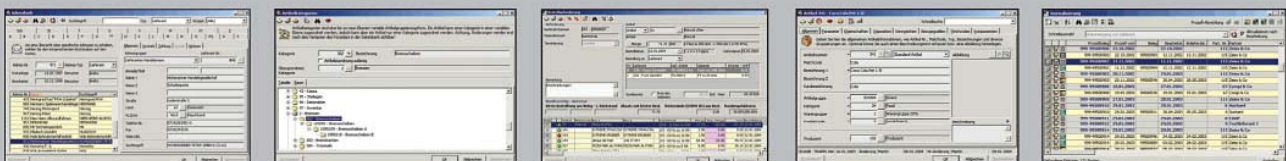
The diversity, modularity and open interfaces of Smash.RETAIL™ are guaranteed at every time. You yourself decide on the layout and the functionality scope as well as on the type of application. This means that a central Smash.RETAIL™ can communicate with other local applications without any problems and vice versa. It does not matter whether communication is to take place within a physical network (LAN) or via Internet services (RAS, WAN, VPN, Terminal Server, webEnabled) – you work together with our highly qualified specialists to define the optimum solution for your requirements.

As far as possible, standard interfaces, e.g. NACS/XML, are used for communication and exchanging data with third-party solutions. But customised and system-specific protocols can also be implemented quickly and safely, regardless of whether you are dealing with "scheduled" processes (classic upload/download procedure) or "realtime" transfers (online procedure).

Communication with third-party solutions does not have to be limited to exchanging data with suppliers or other management solutions (ERP, MIS etc.). Smash.RETAIL™ is entirely open as far as flexible integration of competitors' products is concerned. This means that Smash.RETAIL™ not only works perfectly with BiCA's Smash.WinPOS™, but is also easy to combine with POS systems made by other international suppliers.

¹ Total Costs of Ownership

The following figures are merely intended to clarify the appearance of our applications, which fulfil the well-known high quality standards of Microsoft® Certified Solutions in use.



Smash.RETAIL™ – in brief

- » Accounting
- » Supply/delivery order
- » Order processing
- » Document filing
- » Stock query
- » Order
- » Order request (BANF)
- » Sources of supply
- » MRP
- » Purchasing conditions
- » Branch order
- » Financial accounting (interface)
- » Internal transfer posting
- » Inventory control
- » Journalisation
- » Costing
- » Cash book
- » Consignment management
- » Correction slips
- » Supplier rating
- » Urging letter (overdue deliveries)
- » Licence manager
- » Local account
- » Loyalty management
- » Dunning
- » Competitor analysis
- » VAT review
- » OLAP/Excel pivot
- » Diary
- » Special offers
- » Forecast
- » Commission
- » Invoice verification
- » Shelf management
- » Recall
- » Seasonal management
- » Balance maintenance
- » Master data maintenance
- » Location ranges
- » Statistics
- » Reverse bookings
- » Tank inventory
- » Fuel management
- » Fuel price management
- » Price change voucher
- » Price book
- » QSR (Quick Service Restaurant)
- » Computer Centre Management
- » Prepayer management
- » Goods receipt/goods issue
- » Allocation
- » etc.

Exclusive Representatives for Greece



61 Karaoli - Dimitriou and Aristotelous Str., 152 32 Halandri, Tel.: (+30) 210 6899 288, Fax: (+30) 210 6898 472

e-mail: star_tec@otenet.gr

BICA AG, Buzibachstrasse 45, CH-6023 Rothenburg, Switzerland

www.lantzerath-group.com

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